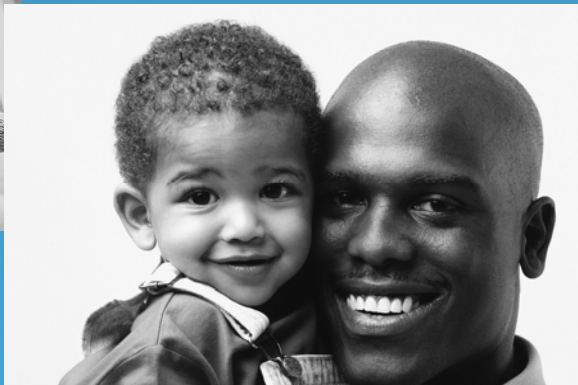
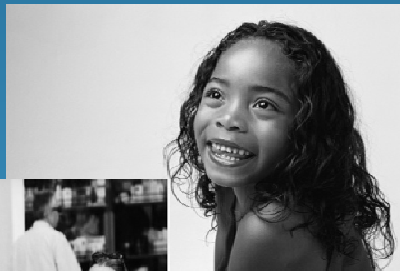


Human Services Advisory Committee



City Council – Annual Report
12/10/13



City's Role in human services:

Human Services Programs are essential to the growth and vitality of the SeaTac community. By investing in the delivery of these services to SeaTac residents, the City of SeaTac is working to promote building a healthy community.

- *HSAC Members*

Phyllis Byers, Chair

Joe Van, Vice-Chair

Cheryl Forbes

Ron Altier

Valerie Allan

Alternate: Judith Williams

Alternate: Othman Heibe

Staff Liaison, Colleen Brandt-Schluter



Human Services Advisory Committee: Roles of Staff Liaison and Members

- *The HSAC shall make reports and recommendations to the City Council concerning human services issues and shall discharge the following responsibilities:*
- A) Review and recommend human services updates;
- B) Develop recommendations for the City Council on priorities within the community;
- C) Review and recommend human services plans and policies, including the human services element of the City's comprehensive plan;
- D) Evaluate funding requests and make recommendations on human services funding;
- E) Evaluate and review the performance of individual human services organizations and agencies;
- F) Participate in collaborative planning efforts involving citizen groups, human services agencies and local organizations, such as the Alliance for Human Services, United Way and the South King County Council of Human Services, which contribute to enhanced regional coordination;
- G) Review City actions which may affect the accessibility or quality of human services available to City residents; and
- H) Conduct other human services research, review and advocacy as requested by the City Council in response to emerging human services issues.



Human Services Advisory Committee:

- Guiding Principles
 - Healthy Communities
 - Self Reliance
 - Collaborations
 - Equal Access
 - Respect and Dignity
 - Accountability

Human Services:

2013 – A Year in Review

- **20% of households in the SW sub-region, including SeaTac, had incomes lower than \$25,000**
- **Residents have more difficult access to recreational opportunities in SeaTac and surrounding areas**
- **60% of residents do not have easy access to fresh, affordable fruits, vegetables and other foods**
- **Low income households spend an average of 75% of their income on a combination of housing and transportation expenses**
- **Schools show lower rates of on-time graduation and scores in math and reading**
- **Families struggle to keep a roof over their head**



2013 – A Year in Review continued:

- Cuts at the County, State and Federal level
- Government Shutdown
- Sequestration
- Economy's effects
- Foreclosures



Agency Performance

- All agencies that receive City funding serve only SeaTac residents with those allocations
- As of 3rd quarter, funded agencies are on target with their performance measures
- Agencies often survey their clients: they report high satisfaction
- Agencies are collaborating and using innovative strategies to better serve the community and keep agency costs down
- Many agencies are addressing numerous needs and focusing on how to stabilize families

Agency Performance Examples: To date

- **Des Moines Area Food Band**
 - Summer meal program
 - School Backpack Program
- **New Futures**
 - Strong Partnerships
 - Innovative
 - Exceeded 100% of each performance measure

Agency performance to date: continued

- **LCS Family Resource Center**
 - 230% of goal for individuals served
 - Exceeded all performance measures
 - Innovative resources
- **King County Bar Foundation – Pro Bono Services**
 - 400% of goal for individuals served
- **Navos/Ruth Dykeman Children’s Center**
 - Exceeded all performance measures
 - Intake, counseling & case management

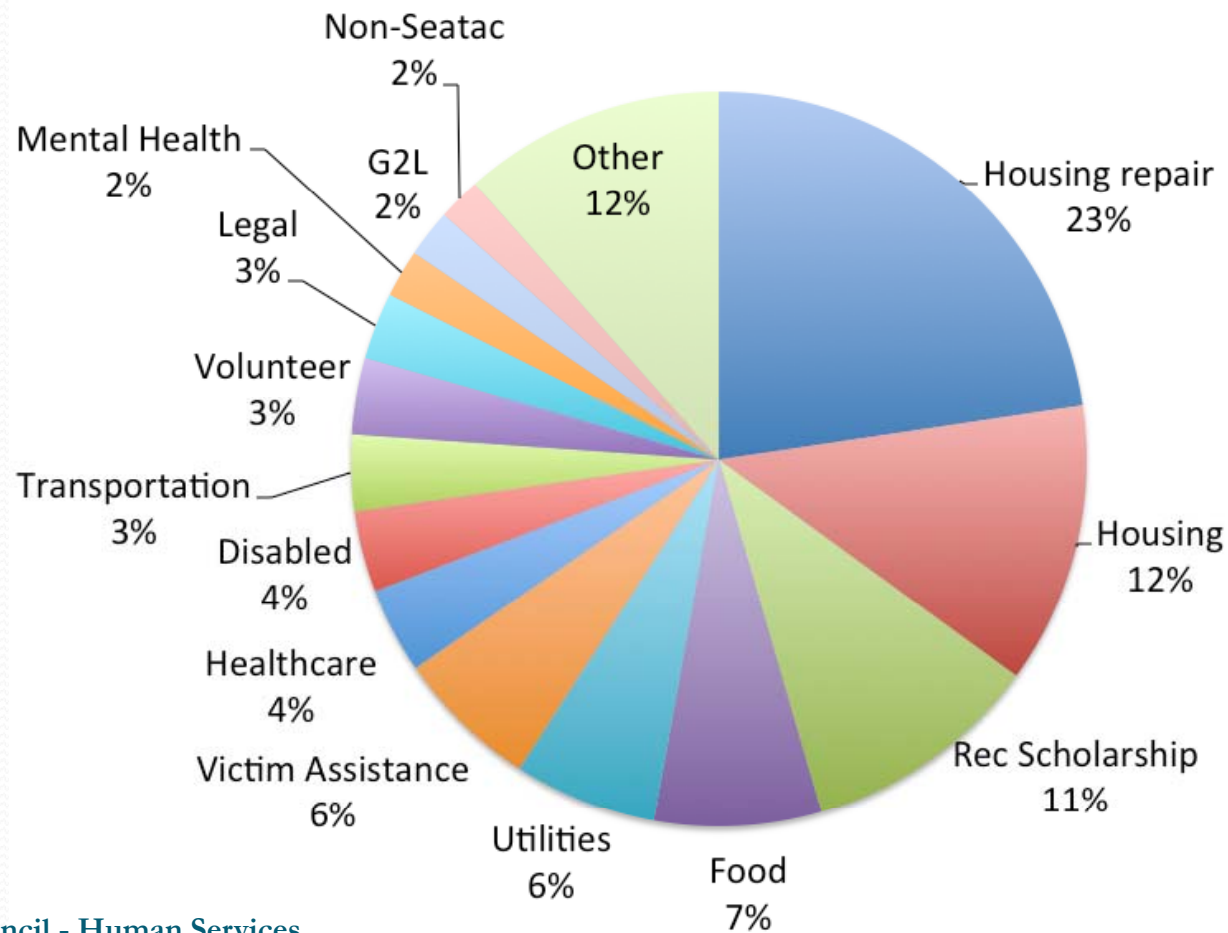


SeaTac – Direct Human Services

- Minor Home Repair
- Information and Referral
- Case Management
- Home Visits
- Regional Representation:
 1. CDBG
 2. Global to Local Innovation
 3. King County Health/Human Services Transformation

Direct Human Services

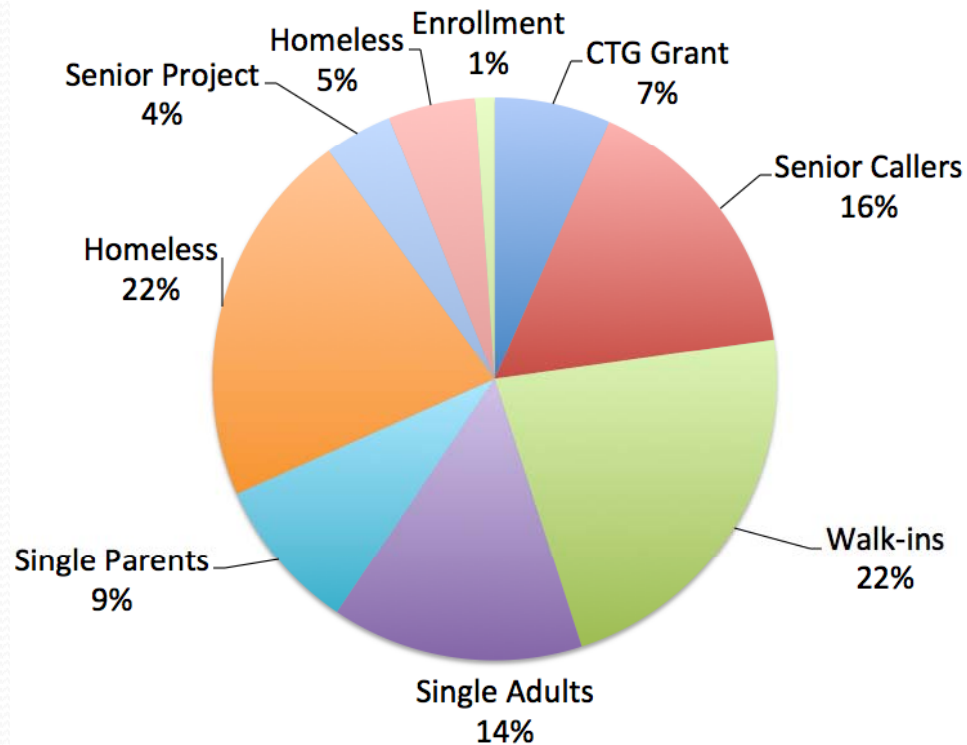
Information and Referrals



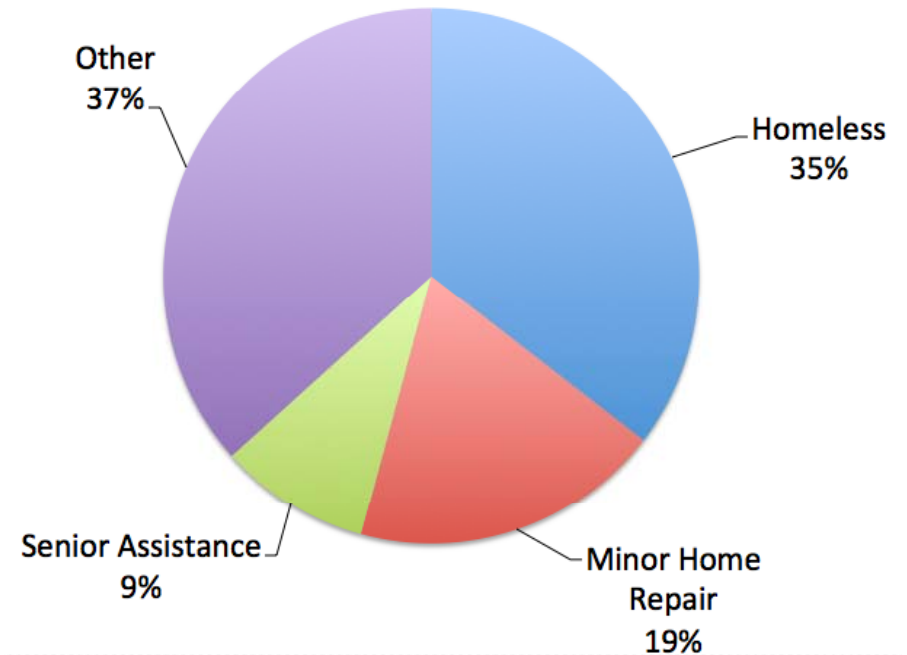
Jan – Oct, 2013
Source: contact logs

Direct Human Services

Intake/Assessments



Case Management



Jan – Oct, 2013
Source: contact logs



Looking Toward the Future

- The HSAC advises that solutions must be comprehensive
 - They need to address a broad base of increasing needs
 - They need to be influenced by Council policy, implemented across departments and collaborative with other cities
 - Agencies need to be collaborative and innovative
 - Services need to demonstrate results
 - The vastness of the need requires us all – community, business, government, labor, non-profit, faith and philanthropy to help our families build a healthy community