



How We Prioritize Operational Issues

- 1. Public Safety
- 2. Service
- 3. Customer Access



How Are Things Different?

- Full-time Vertical Conveyance Manager
- Additional KC Metro Field Staff
- Improving Parts Inventory and Availability



Improved Communications Protocol

Within 48 hours

- 1. Assess
- 2. Notify City
- 3. On-site Notification
 - Out of service
 - Timeline for repairs



Angle Lake Garage Façade



Rider Alert

Angle Lake Parking Garage Facade Work

Work expected to start Jan. 7, 2019 and continues through June 2019. Signs and barriers will guide people around work zones. This work will block off parking stalls at times.

Work Days/Hours: Monday - Friday, 7 a.m. - 3 p.m.

For questions about the project, please call Jefferson Rose at (206) 370-5568 or email jefferson.rose@soundtransit.org.

For issues that need immediate attention after normal business hours, call Sound Transit's 24-hour Construction Hotline at 1-888-298-2395.

Thank you for your patience.

Sign up for email or text message Rider Alerts at soundtransit.org/subscribe





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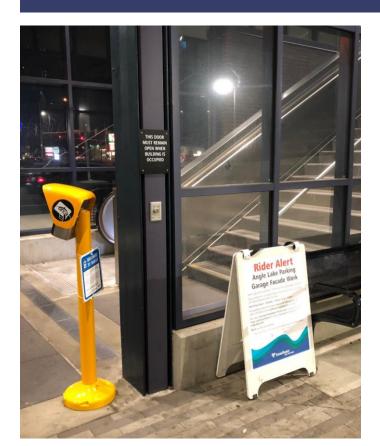
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SeaTac/Airport Station Escalator/Elevator

- Elevator
 - Outage: December 14th
 - Service Restored: Same Day by 5:00 pm
- Escalator
 - Outage Due to Windstorm: January 6th
 - Service Restored:
 - Escalators #1, 2 & 4 on January 6th
 - Escalator #3 January 9th

SeaTac/Airport Station Art Operations Status





1. Plaza

- Quadrant sculpture with video Operational issues: projector replacement in process.
- ADA compliant white lighting No operational issues.

2. Pedestrian Bridge

• Ceiling Pendulums - No operational issues.

3. Platform

• Stainless panels including lighting - No operational issues.

4. Roofline of Station

• Architectural multi-colored lighting - No operational issues.





SeaTac/Airport Station Plaza Projector







Example: Notification of Maintenance Work



CONSTRUCTION ALERT

January, 2019

Overnight maintenance work

As early as January 20, 2019, Sound Transit will be grinding and polishing rails along Link light rail tracks from the SeaTac / Airport Station to S. Boeing Access Road. The work will improve safety, reduce long-term maintenance costs, reduce noise and vibration, and produce a smoother rail surface. Sound Transit expects this work to take up to 12 nights over a nine-week period. The schedule may vary depending on rail conditions.

What to expect:

- > Work will occur from 9pm-4am Sunday through Thursday, and will not occur on Friday or Saturday nights.
- Noise, rail-grinding machines, refueling vehicles, generators and construction crews.
- > A large vehicle equipped with grinding wheels will travel slowly down the tracks.
- > Construction crews monitoring the safety and progress of work.

Stay informed

For more information about this maintenance project, please call Jefferson Rose at (206) 370-5568 or email idferson rose@soundransit.org For issues that need Immediate attention after normal business hours, call Sound Transit? 24-hour Construction Hotline at 1-888-299-2395.

Area of work for City of SeaTac



Para información acerca del proyecto llame al: 1-800-823-9230 // 프로젝트에 관한 정보는 다음으로 연락하십시오: 1-800-823-9230 // Звоните 1-800-823-9230, чтобы получить миформацию о проекте// 如果您需要此信息動傳或中文 語教職 1-800-823-9230

