# HUMAN RESOURCES AND RISK MANAGEMENT ROAD MAP



## **VISION**

Human Resources and Risk Management is a strategic partner in building a highly skilled, diverse and motivated team of employees, working together, safely and responsibly to support achievement of City goals.

## **MISSION**

The Human Resources and Risk Management Department models core City values and is a strategic partner developing and delivering innovative programs and services designed to support the mission of the City.



## SUPPORTING CITYWIDE GOALS

#### CITY OPERATIONS

Continuously improve the effectiveness and efficiency of Human Resource and Risk Management programs and services.

#### LIFELONG LEARNING

Support and invest in lifelong learning and development of staff. Foster student learning and development through the Global Connections partnership.

# **DEPARTMENT GOALS**

## CREATE AN EXEMPLARY WORK ENVIRONMENT

Deliver effective, efficient and consistent human resources and risk management services. Enhance relationships with staff at all levels by modeling the City's values of service, integrity, teamwork and accountability.

### DEVELOP EFFICIENCIES AND NEW WAYS OF DOING BUSINESS

Implement lean process improvements and use tools and technology to their full potential to streamline personnel practices.

#### TRAINING AND DEVELOPMENT

Work collaboratively to identify the skills employees need to succeed. Provide employees with the training and support needed to develop and deploy those competencies.