



# CITY MANAGER'S OFFICE ROAD MAP

2016

## VISION

Catalyze and realize the hopes and dreams for a clean, safe, thriving and healthy global community.

## MISSION

Provide visionary leadership that inspires high quality, innovative and fiscally responsible public policy, services and projects through ethical, transparent and effective communications and coordination.

## SUPPORTING CITYWIDE GOALS

### CITY OPERATIONS

Ensure the organization is aligned and working toward city priorities. Improve processes to effectively and efficiently deliver city services.

### COMMUNITY ENGAGEMENT

Deliver inclusive and proactive community engagement programs to understand and meet community needs.

### INFRASTRUCTURE INVESTMENT

Foster interdepartmental collaboration, enhance public/private investment and nurture external partnerships to optimize innovative ideas and solutions.

### LIFELONG LEARNING

Lead the City's efforts to provide learning opportunities for residents, staff, Council and stakeholders.

### PUBLIC SAFETY

Facilitate collaboration to optimize the effectiveness of public safety programs.

### REVENUE AND DEVELOPMENT

Propose sustainable budgets and oversee implementation to support future growth and development.

## DEPARTMENT GOALS

### FOSTER EMPLOYEE ENGAGEMENT

Maintain a foundation of shared knowledge to promote opportunities for continuous connectivity at all levels.

