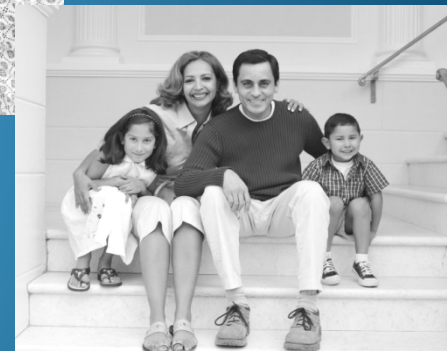
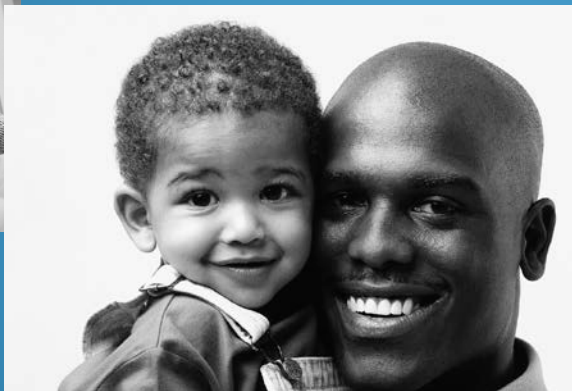


SeaTac Human Services Advisory Committee



City's Role in Human Services:

Human Services Programs are essential to the growth and vitality of the SeaTac community. By investing in the delivery of these services to SeaTac residents, the City of SeaTac is working to promote building a healthy, vibrant community.

Human Services Advisory Committee:

HSAC Members include:

Phyllis Byers, Chair

Deborah Anderson

Cheryl Forbes

Edwin Obras – newly appointed on 11/24

Valerie Allan

Alternate: Judith Williams

Alternate: Lawrence Pitre

Staff Liaison, Colleen Brandt-Schluter

Human Services Advisory Committee:

Roles of Staff Liaison and Members

The HSAC shall make reports and recommendations to the City Council concerning human services issues and shall discharge the following responsibilities:

- a) Review and recommend human services updates;
- b) Develop recommendations for the City Council on priorities within the community;
- c) Review and recommend human services plans and policies, including the human services element of the City's comprehensive plan;
- d) Evaluate funding requests and make recommendations on human services funding;
- e) Evaluate and review the performance of individual human services organizations and agencies;
- f) Participate in collaborative planning efforts involving citizen groups, human services agencies and local organizations, such as the Alliance for Human Services, United Way and the South King County Council of Human Services, which contribute to enhanced regional coordination;
- g) Review City actions which may affect the accessibility or quality of human services available to City residents; and
- h) Conduct other human services research, review and advocacy as requested by the City Council in response to emerging human services issues.



Equity Determinants

KING COUNTY IS FOCUSING ON REMOVING BARRIERS AND INCREASING ACCESS, SO ALL PEOPLE HAVE THE OPPORTUNITY TO THRIVE.



Human Services Advisory Committee:

Guiding Principles

- Healthy Communities
- Self Reliance
- Collaborations
- Equal Access
- Respect and Dignity
- Accountability

Human Services:

2015 – Overarching Themes/Findings

- **A large number of households in the SW sub-region, including SeaTac, have incomes lower than \$25,000**
- **Access to fresh, affordable fruits, vegetables and other foods is challenging**
- **Low income households spend an average of 75% of their income on a combination of housing and transportation expenses**
- **Families are working 2-3 jobs to make ends meet**

Results-Based Accountability

- Ensures Human Services funds go to the most important uses
- Human Services Advisory Committee uses an RBA process to allocate funds
 - Identify desired Results (conditions of well-being for residents of SeaTac)
 - Determine strategies to improve Results
 - Score applications on the ability to improve Results using strategies
 - Allocate funds based on scores

Agency Performance

- All agencies that receive City funding serve only SeaTac residents with those allocations
- As of 3rd quarter, funded agencies are meeting or exceeding their performance measures
- Agencies are collaborating and using innovative strategies to better serve the community and clients while making most effective use of funds
- Many agencies use case management to address numerous client needs and stabilize families

Agency Performance Examples: To date

- **New Futures**

- Educational Support and Family Services at Residential sites
- Served 695 residents through September

- **Navos/Ruth Dykeman Children's Center**

- Mental Health Services
- Consortium of 22 providers
- 2015 goal: 300 SeaTac residents; through September, services provided to 364

Both agencies have met or exceeded their performance measures

Agency Performance Examples: To date

- **Children's Therapy Center**

- Provides pediatric therapy services including Physical/Occupational therapy, Intervention, Orthotics, and equipment to children from birth to 18 years old
- Increased the number of SeaTac children served from 46 to 119 over the last two years

- **Senior Services – Meals on Wheels**

- Breakfast, Lunch and Dinner to homebound Seniors
- In 2015, has served 59 residents an average of 165 meals each

Both agencies have met or exceeded their performance measures

SeaTac – Direct Human Services

- Minor Home Repair
- Recreation Scholarships
- Information and Referral
- Case Management
- Home Visits
- Regional Representation:
 1. JRC/CDBG
 2. SKC Mayor's Response - Suburbanization of Poverty
 3. King County Communities of Opportunity
 4. SKC Response to End Homelessness

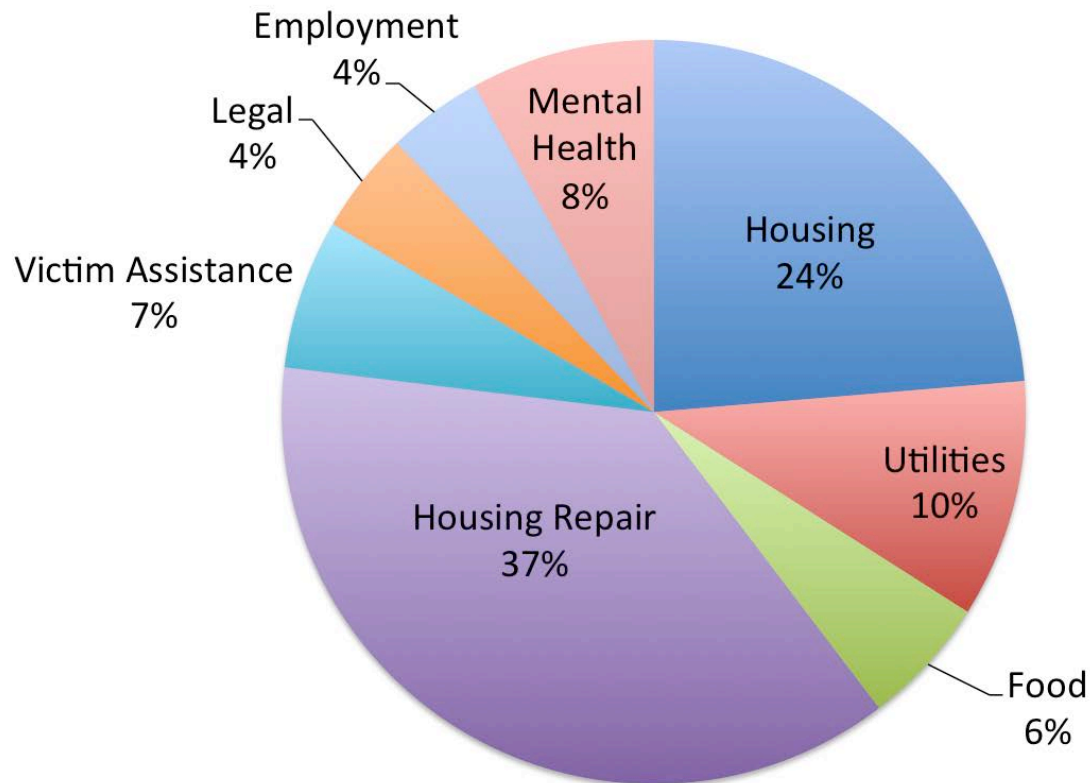
Minor Home Repair Program

- Assistance to SeaTac Homeowners
- 2015 Budget: \$28,875
- 2015 Expenditures to date: \$31,075
- 37 Projects
 - Roof repair, leaking faucets and sinks, porch repair, water heaters, furnaces, hand-rail repair
 - Goal: keep houses livable, and people in their homes



Direct Human Services

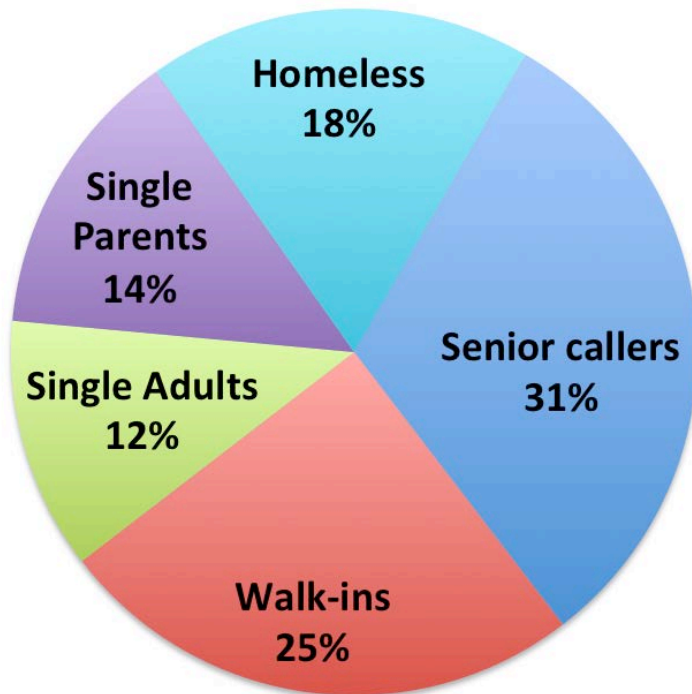
Information and Referral Contacts



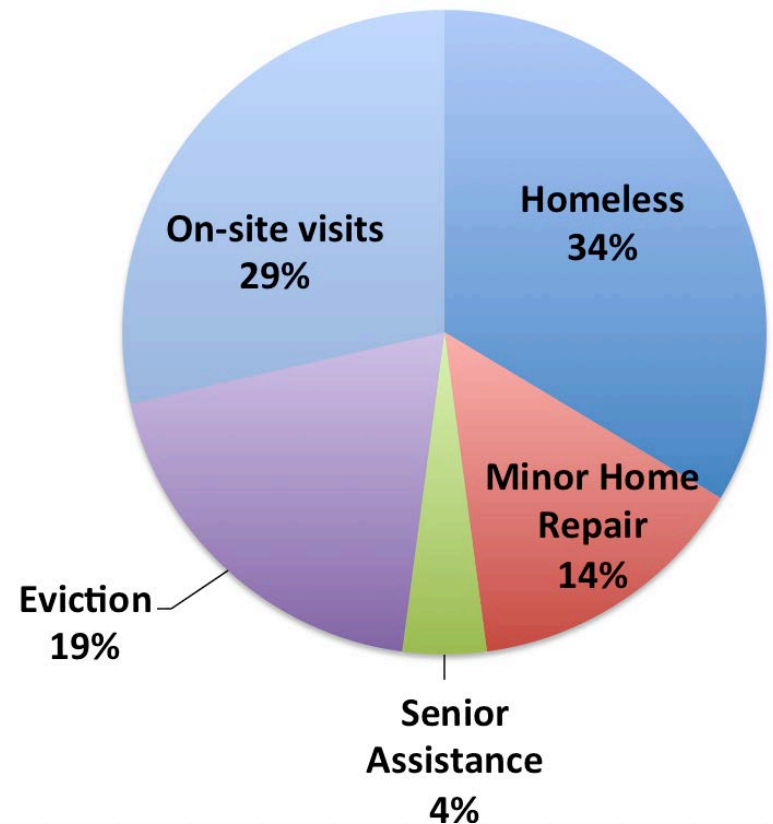
Jan – Oct, 2015
Source: contact logs

Direct Human Services

Intake/Assessments

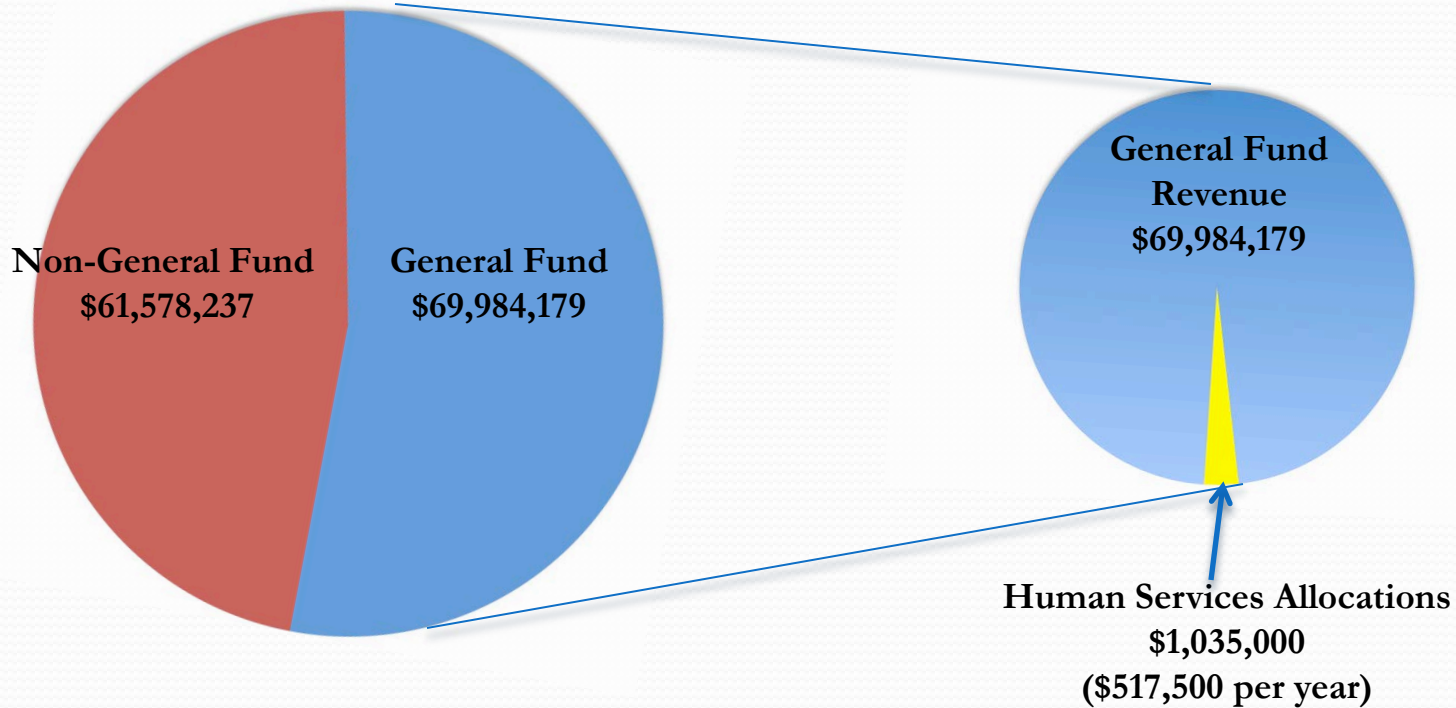


Case Management



Human Services contracts are a small part of SeaTac's budget

City of SeaTac 2015-2016 Budget Breakdown



Human Services Contract Allocations = 0.79% of total SeaTac budget

Looking Toward the Future

The HSAC advises that solutions must be comprehensive

- They need to address a broad base of increasing needs
- They need to be implemented across departments and collaborative with other cities and services
- Agencies need to be collaborative and innovative
- Programs need to demonstrate results