# Code Compliance Update



City Council Study Session
October 13, 2015

#### **CITY COUNCIL GOAL**

In order to enhance quality of life and public image, enhance code compliance effectiveness within all neighborhoods and areas in the city.

#### **Initiative: Code Compliance Processes**

Purpose: Refine/enhance processes

- Established dedicated Code Compliance phone line
- Creating standardized template in TRAKiT software system to generate inspection reports
- Compliance staff working with Legal and Municipal Court to create standardized citation process

### Initiative: Abatement & Cleanup Programs Purpose: Address persistent nuisance properties

- Analyzed typical abatement costs and options
- Preparing necessary code amendments and presenting abatement process options – November 2015
- Presenting 2016 budget modification request –
   November 2015

#### **Initiative: Municipal Code Revisions**

**Purpose: Streamline and augment** 

- Drafted and presented amendments to Property Maintenance Code, Junk Vehicle Code
- Council adopted revisions September 2015
- Preparing abatement code amendments November 2015

### **Initiative: Raise Community Awareness Purpose: Enhance knowledge and understanding**

- Code Compliance vehicles now clearly identified
- Compliance staff participated in National Night Out
- Compliance staff participated in October 3<sup>rd</sup>
   Community Clean-up event

**Initiative: Engage Volunteers** 

Purpose: Encourage community volunteerism

- This initiative has yet to get underway (scheduled for 4<sup>th</sup> Qtr. 2015 & 1<sup>st</sup> Qtr. 2016)
- 1<sup>st</sup> neighborhood clean up/abatement Spring 2016 (dependent on upcoming code and budget decisions)

Initiative: Explore "Adopt-a-\_\_\_"Programs
Purpose: Foster community pride and ownership

This initiative has yet to get underway; scheduled for 4<sup>th</sup> Qtr. 2015

## **2015 YTD and 3<sup>rd</sup> Qtr. Code Compliance Activities**

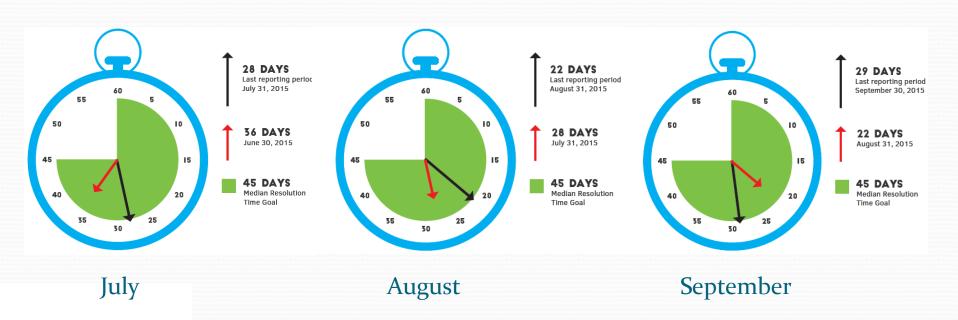
	YTD	3 <sup>rd</sup> Qtr.
New Cases	293	109
<b>Closed Cases</b>	329	131
<b>Active Cases</b>	78	101

#### **CONFIRMED CODE VIOLATIONS**

Junk	40
Vegetation	56
Vehicles	47
Vacant Structure	1
Graffiti	2
Rodent Harborage/Infestation	2

#### Dashboard/performance measures

Median Resolution Time / Code Compliance Stopwatch (measured in days)



Also measuring time from receipt of complaint to initial site inspection (target is 3 days; currently achieving 2 days)

### Comments and Questions