

2015

# RESIDENT SATISFACTION SURVEY RESULTS

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299 SURVEYS

## SELF-ADMINISTERED

Online (127)

Paper survey (13)

## IN PERSON

Community  
liaisons (149)

Library advisory  
committee (10)

20 QUESTIONS



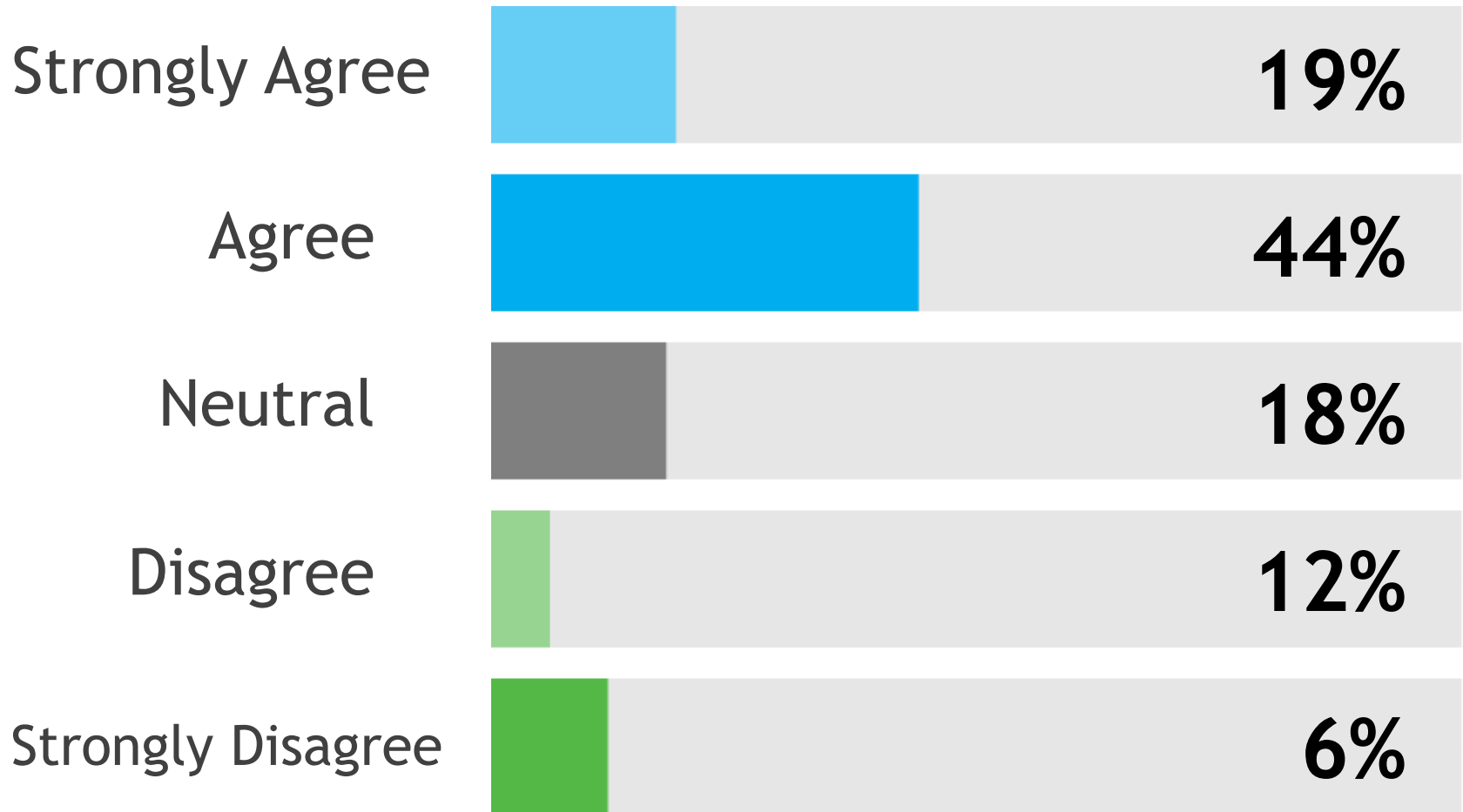
*SeaTac is a good place to live.*

*SeaTac is a good place to live*

SLIGHTLY  
ABOVE  
NEUTRAL

3.6

## *SeaTac is a good place to live*





*SeaTac feels safe.*

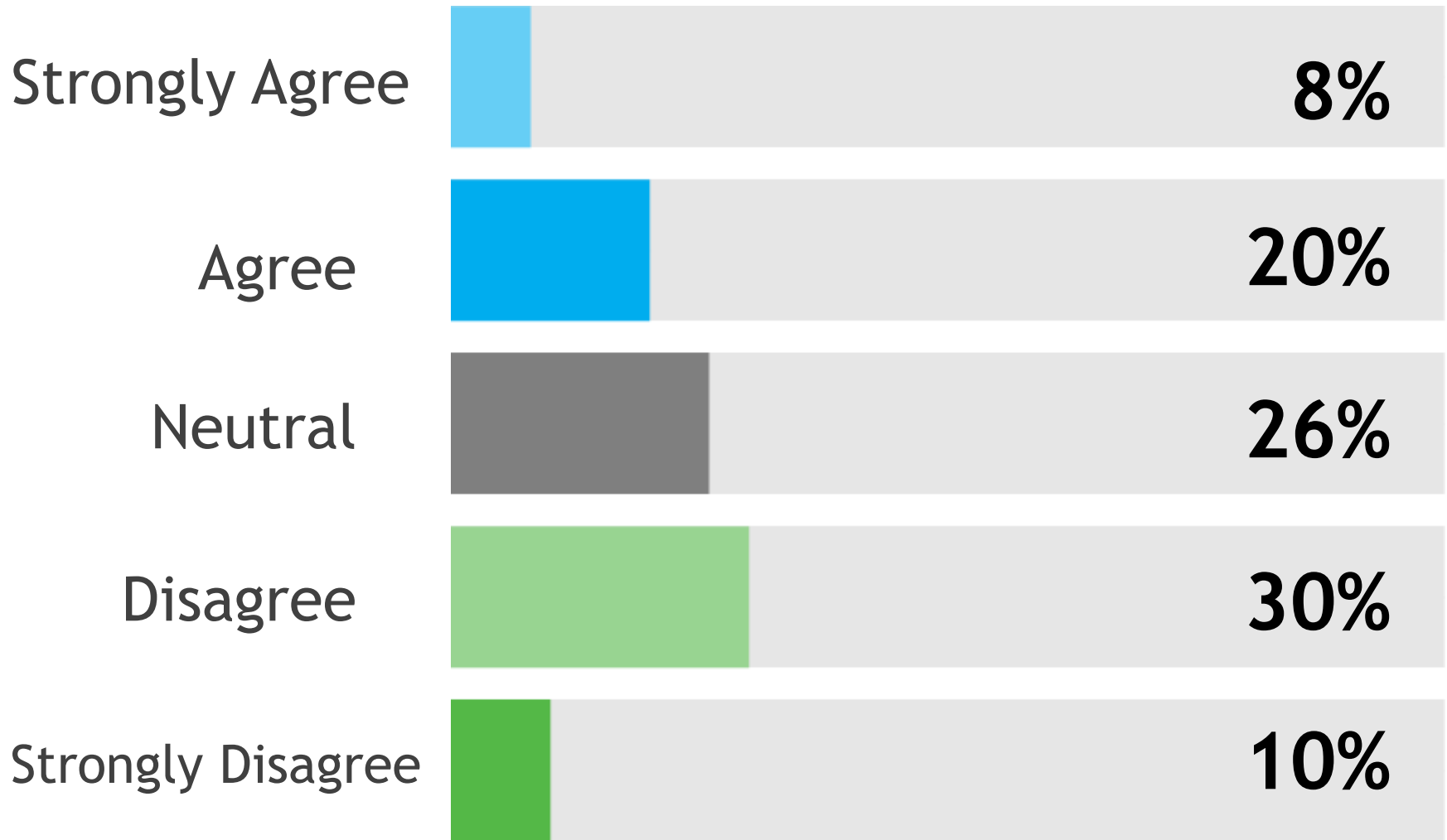


*SeaTac feels safe*

SLIGHTLY  
BELOW  
NEUTRAL

2.8

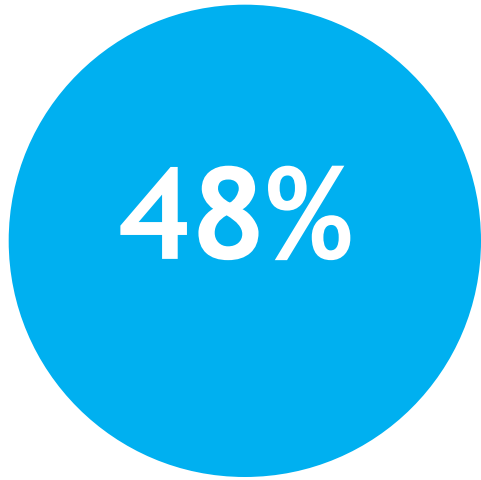
## *SeaTac feels safe*



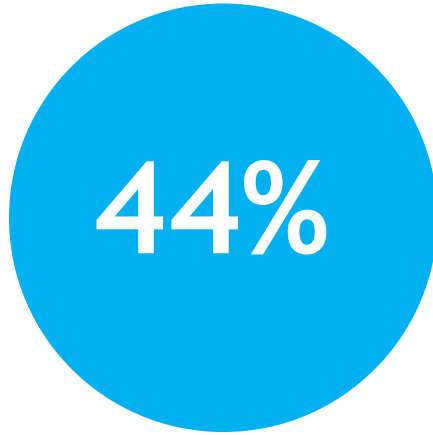


*If you feel unsafe, please share  
what makes you feel unsafe.*

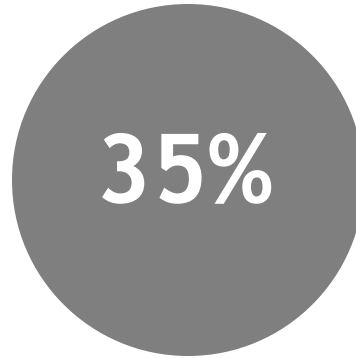
*SeaTac feels safe*



**CAR THEFT**



**OTHER  
THEFT**



**DRUGS**



**NOT  
ENOUGH  
SIDEWALKS**



*If you feel unsafe, please share  
where you feel unsafe  
(street or landmark).*

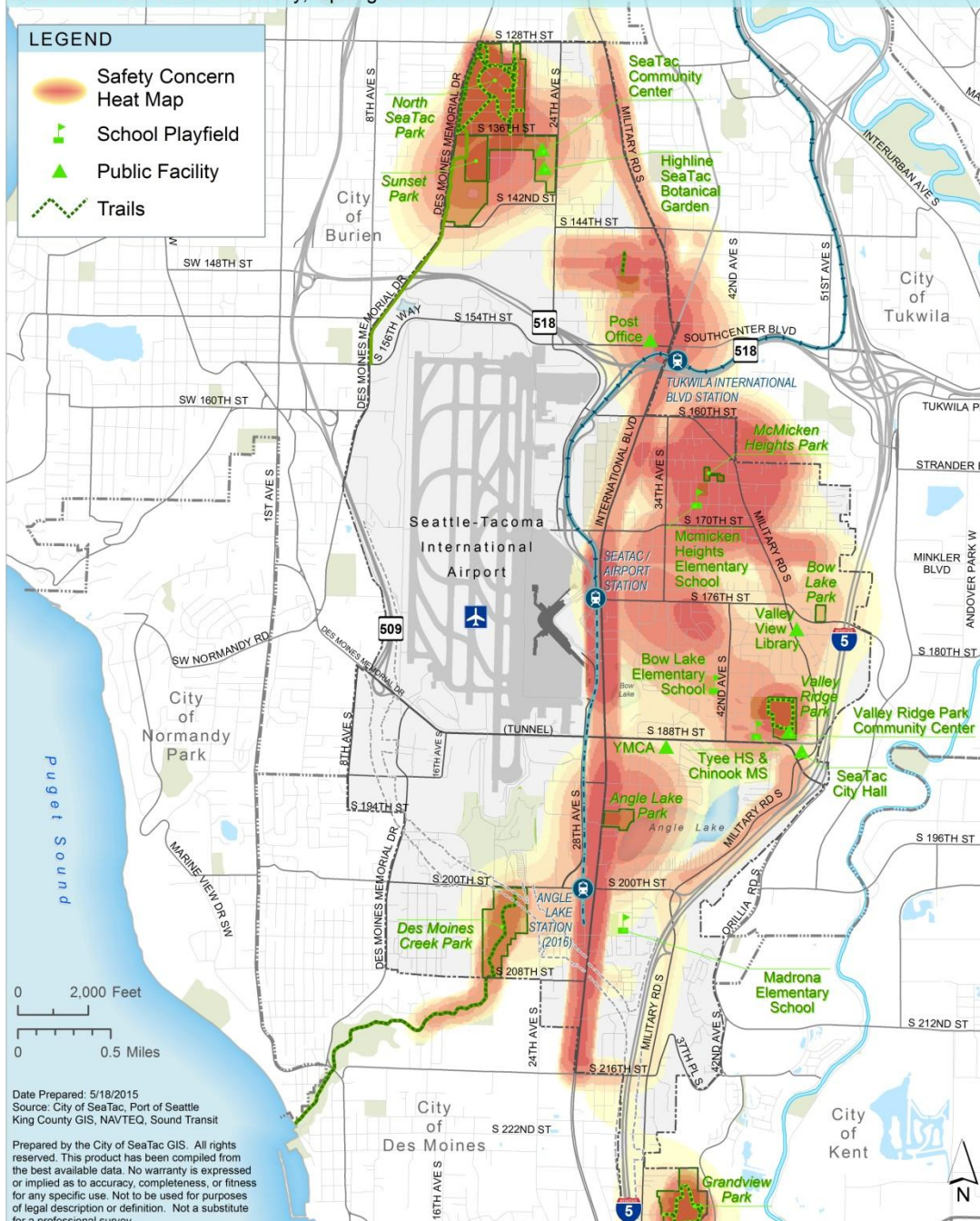
# COMMUNITY SAFETY CONCERNS

Resident Satisfaction Survey, Spring 2015



**LEGEND**

- Safety Concern Heat Map
- School Playfield
- Public Facility
- Trails



Date Prepared: 5/18/2015  
Source: City of SeaTac, Port of Seattle  
King County GIS, NAVTEQ, Sound Transit

Prepared by the City of SeaTac GIS. All rights reserved. This product has been compiled from the best available data. No warranty is expressed or implied as to accuracy, completeness, or fitness for any specific use. Not to be used for purposes of legal description or definition. Not a substitute for a professional survey.



*I can find the type of housing  
that I need in SeaTac.*

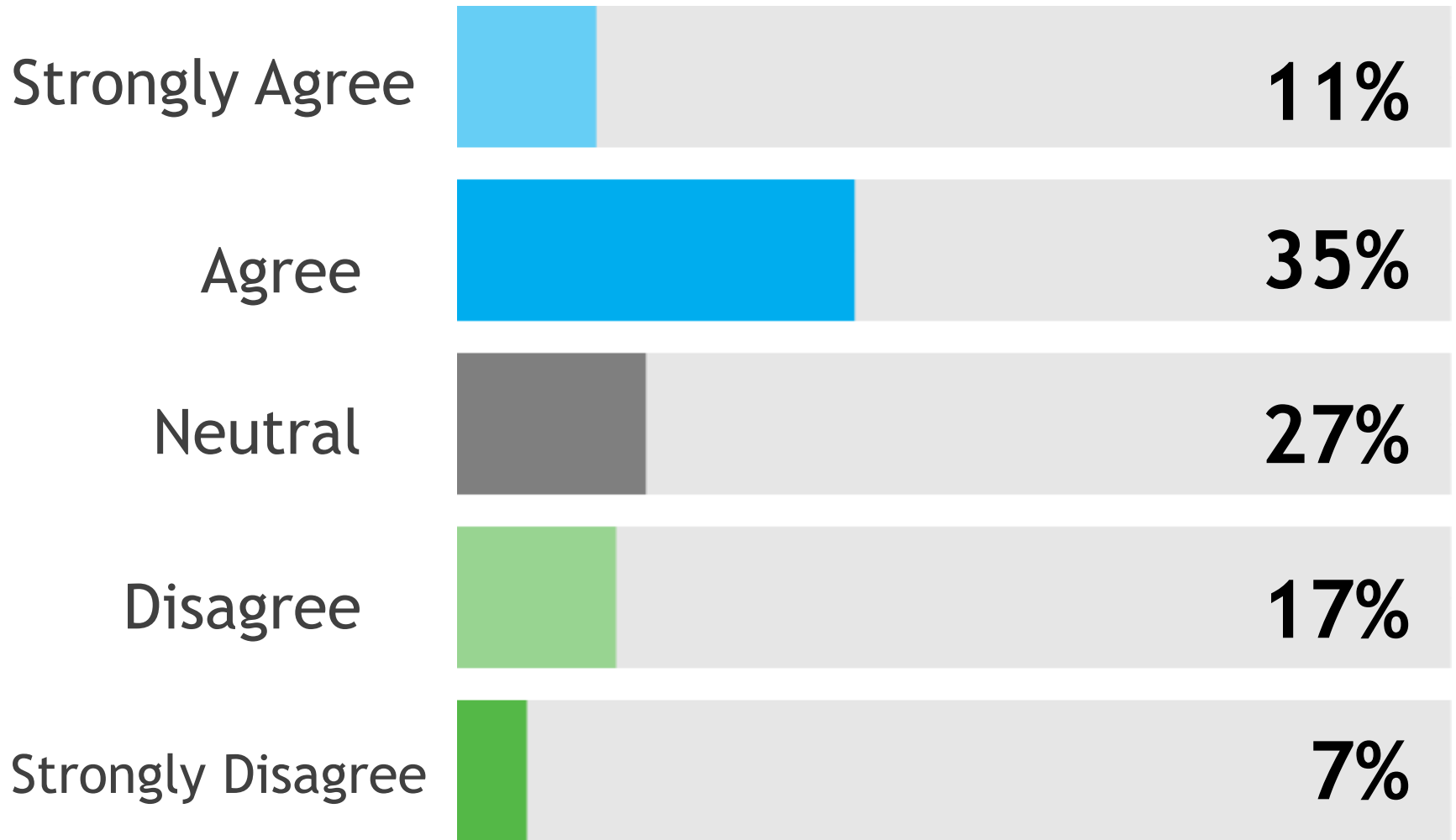
*I can find the housing I need*

SLIGHTLY  
ABOVE  
NEUTRAL

3.2



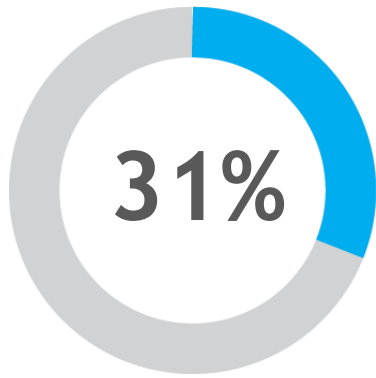
## *I can find the housing I need*



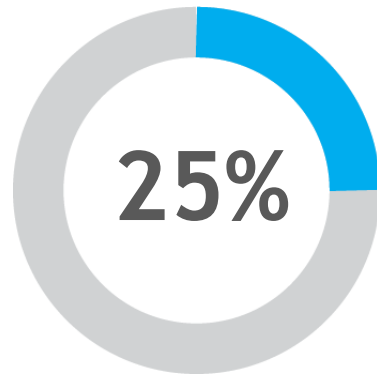


*If not, what needs are not  
being met?*

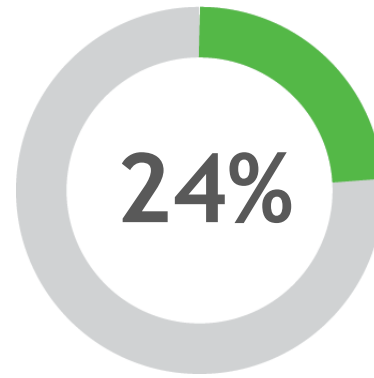
*I can find the housing I need*



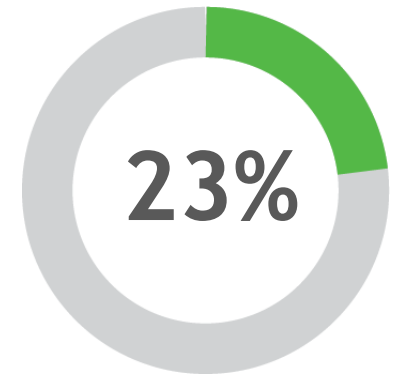
**Cost**



**Safety**



**Clean &  
Well Kept**



**Overall  
Quality**



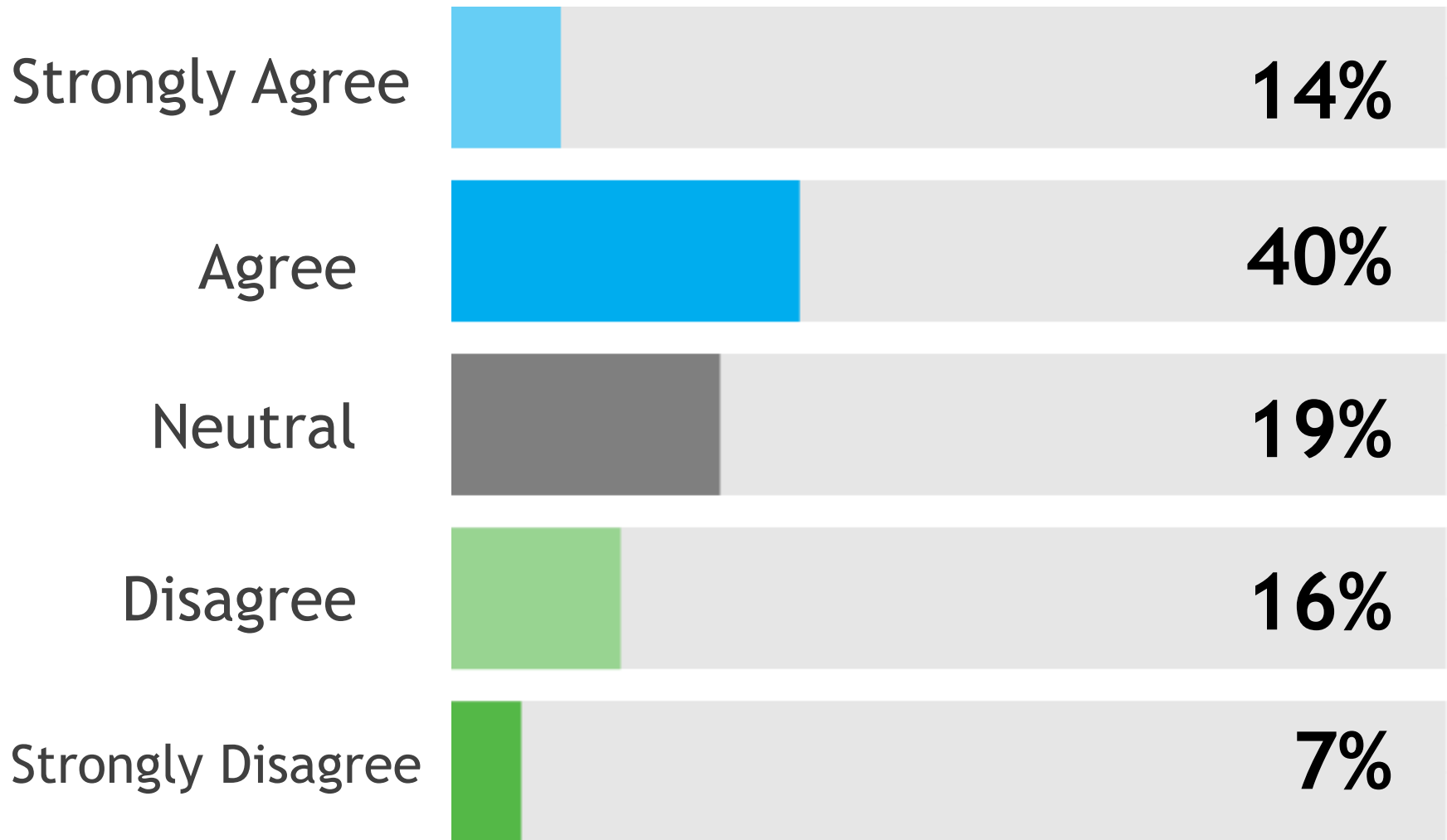
*My neighborhood is clean  
and well kept.*

*My neighborhood is clean and well kept*

SLIGHTLY  
ABOVE  
NEUTRAL

3.4

## *My neighborhood is clean and well kept*





*I can easily access the goods  
and services that I need.*

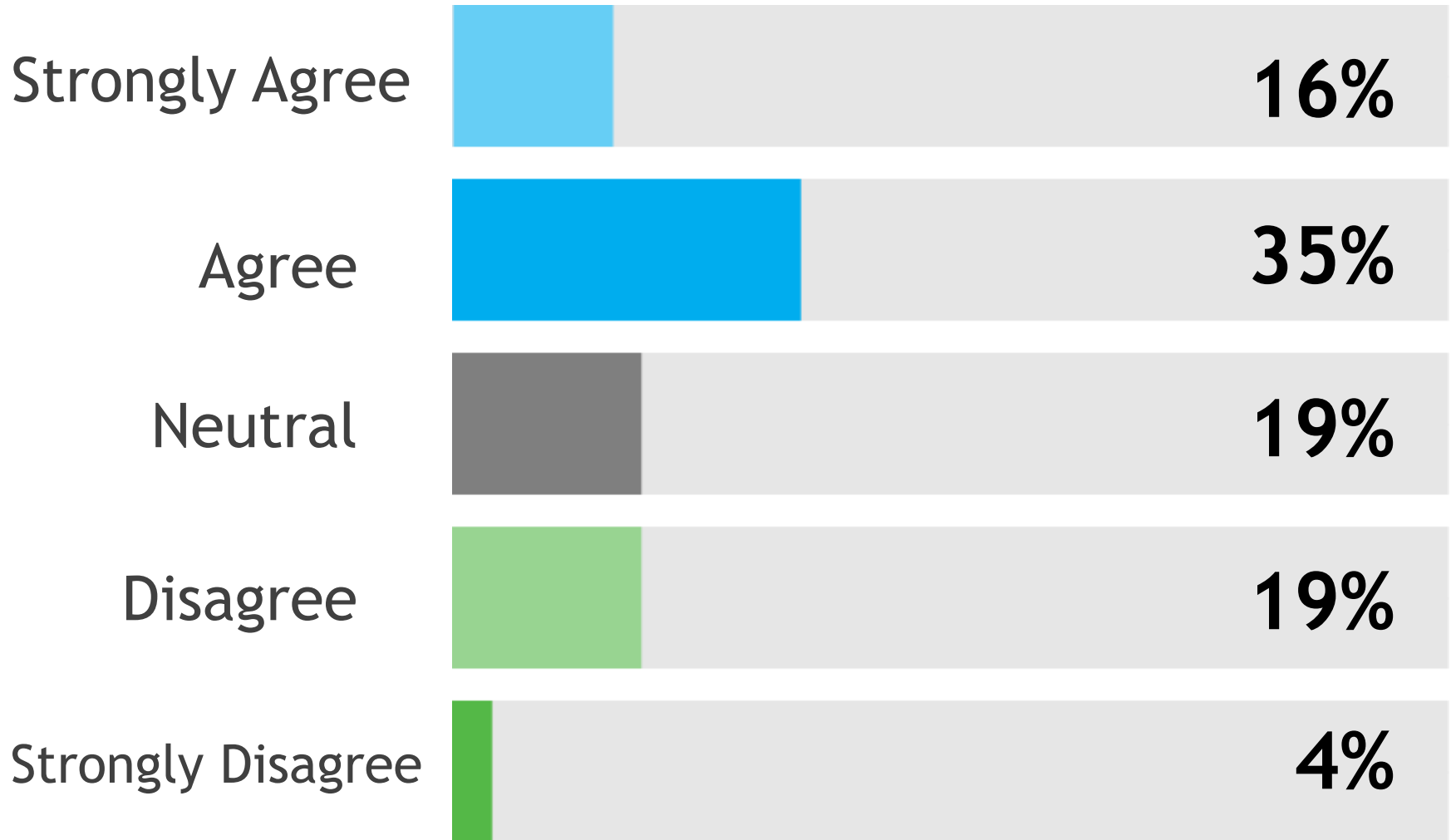
*I can easily access goods and services*

SLIGHTLY  
ABOVE  
NEUTRAL

3.4



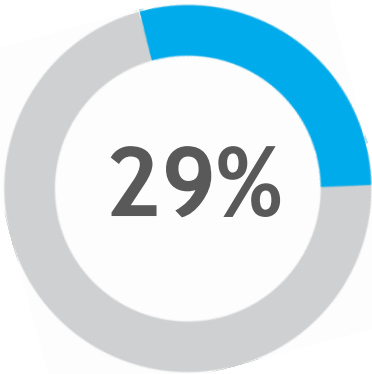
*I can easily access goods and services*



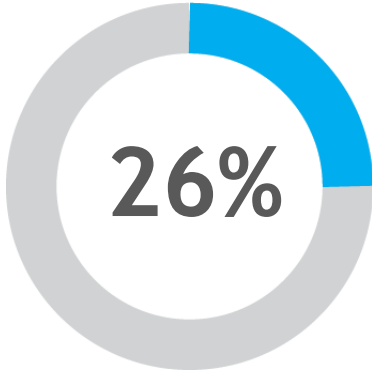


*If not, which goods and services are not easily accessible?*

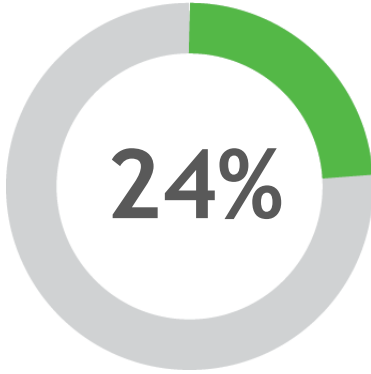
*I can easily access goods and services*



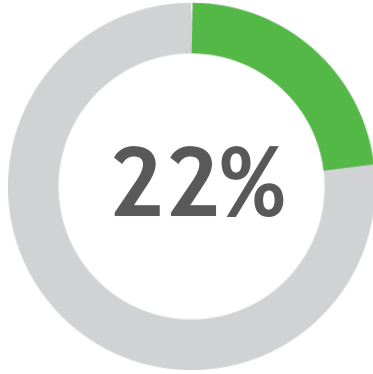
**Healthy  
Restaurants**



**Farmers  
Market**



**Medical**



**Groceries**



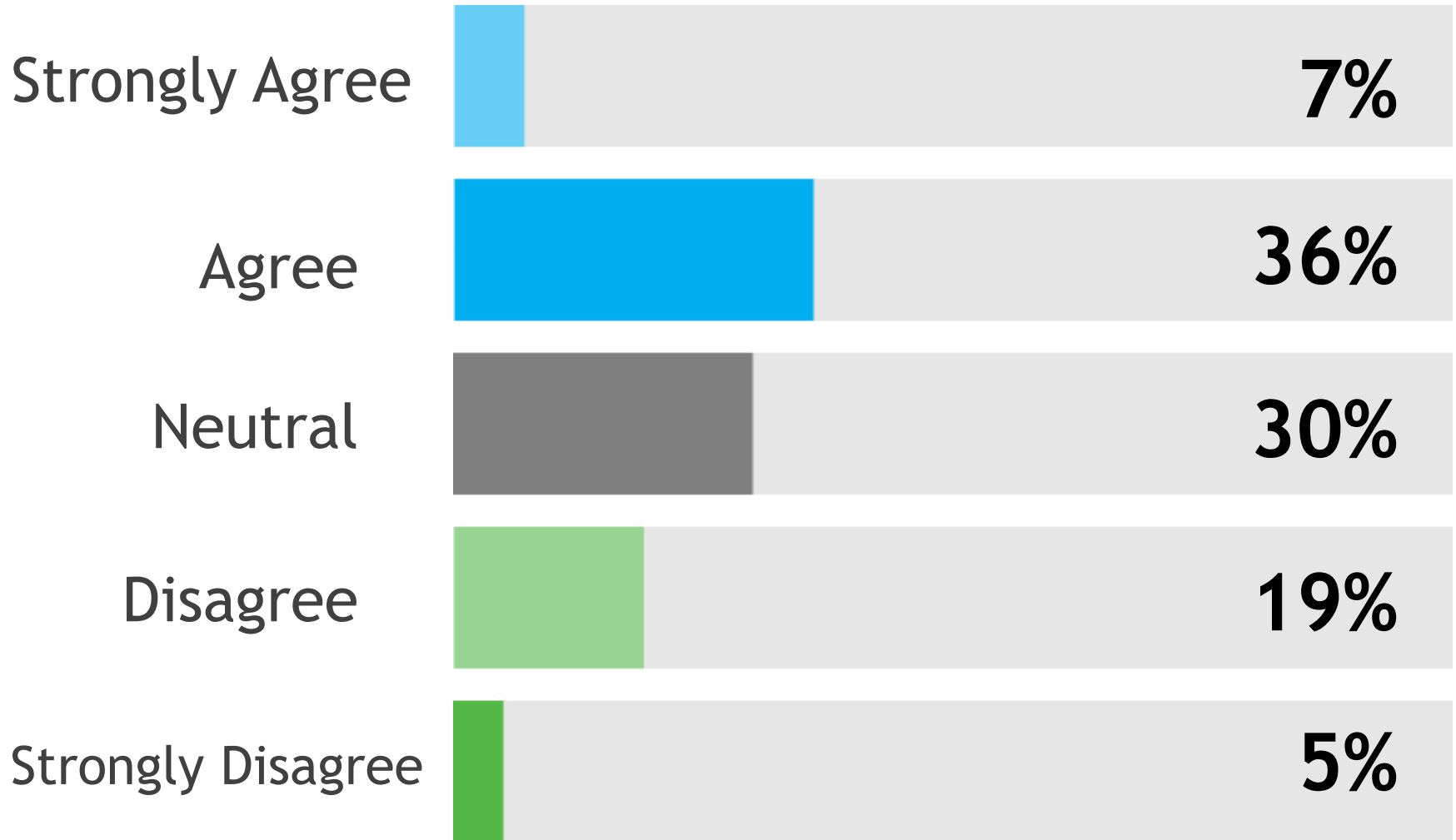
*City parks have the right mix  
of play equipment, synthetic  
sports fields, trails etc.*

*City parks have the right mix...*

SLIGHTLY  
ABOVE  
NEUTRAL

3.2

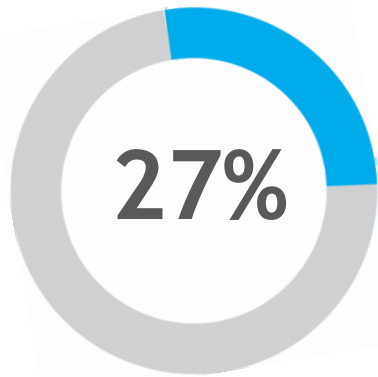
## *City parks have the right mix...*



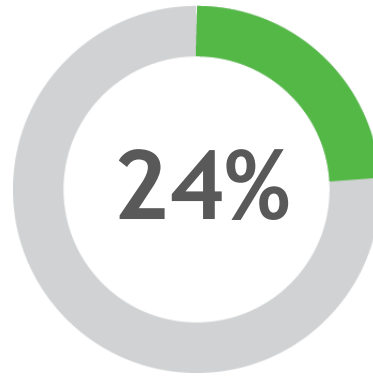


*If not, what would you like to  
see more of?*

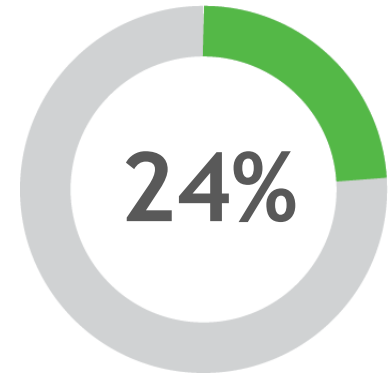
*City parks have the right mix...*



**Play  
Equipment**



**Picnic  
Shelters**



**Water Spray  
Parks**





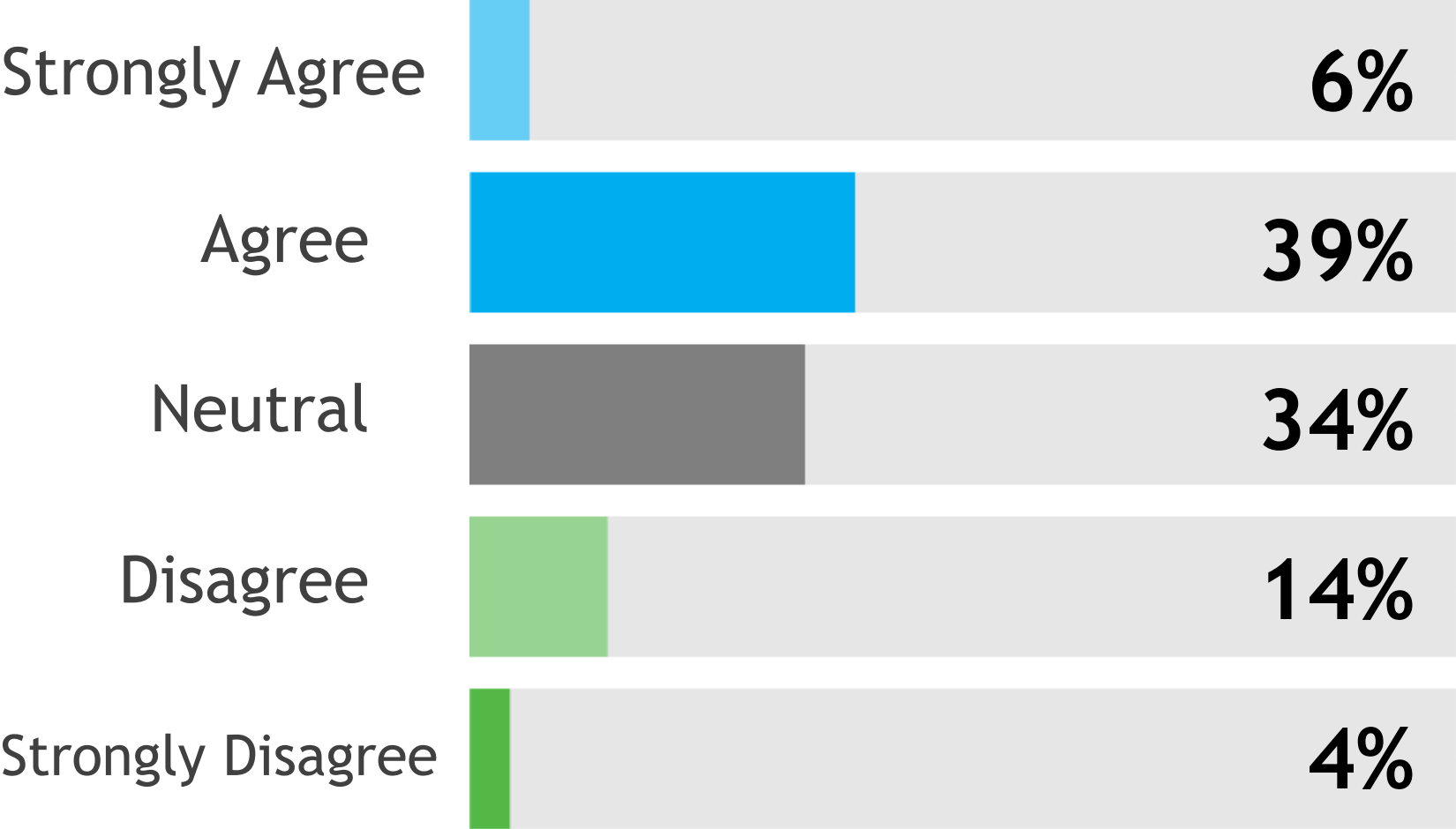
*The City offers programs and services that meet my recreational needs.*

*City programs and services meet my recreational needs*

SLIGHTLY  
ABOVE  
NEUTRAL

3.3

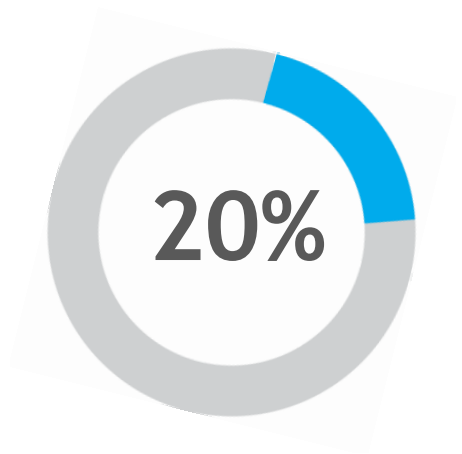
# City programs and services meet my recreational needs



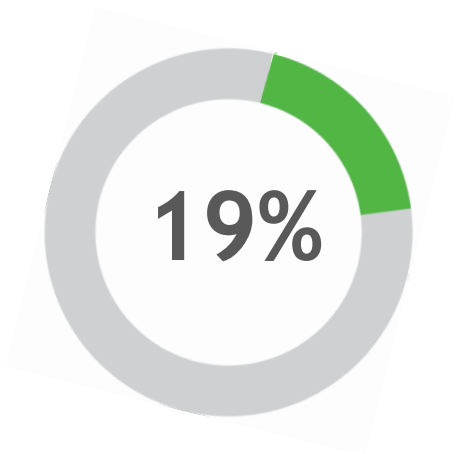


*If not, what would you like to  
see more of?*

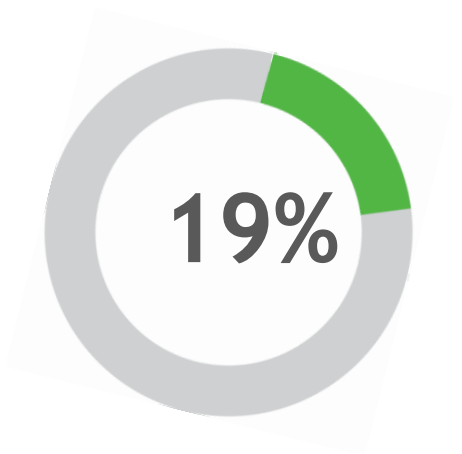
*City programs and services meet my recreational needs*



**Art Programs**



**Youth Programs**



**Preschool Programs**



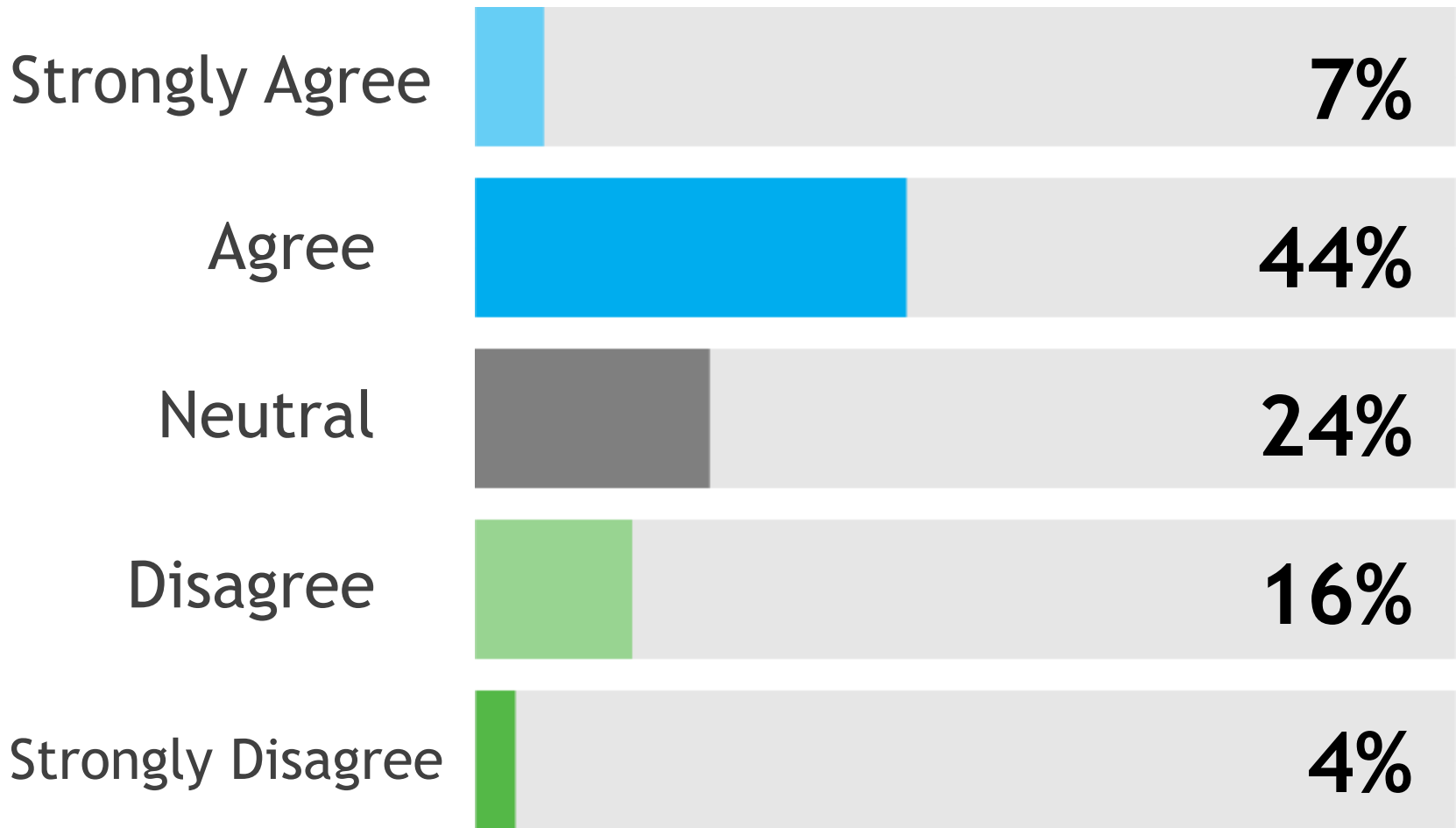
*I am able to get the  
information I need from  
the City of SeaTac.*

*I am able to get the information I need*

SLIGHTLY  
ABOVE  
NEUTRAL

3.4

*I am able to get the information I need*







*My two most preferred  
methods of communication  
with the City are.*

## *Most preferred methods of communication*



**email 43%**

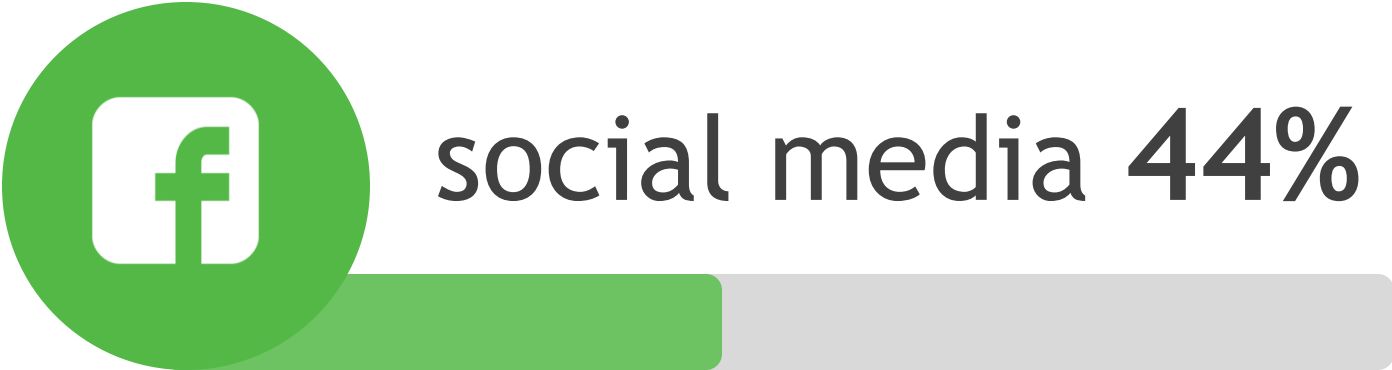


**phone 42%**



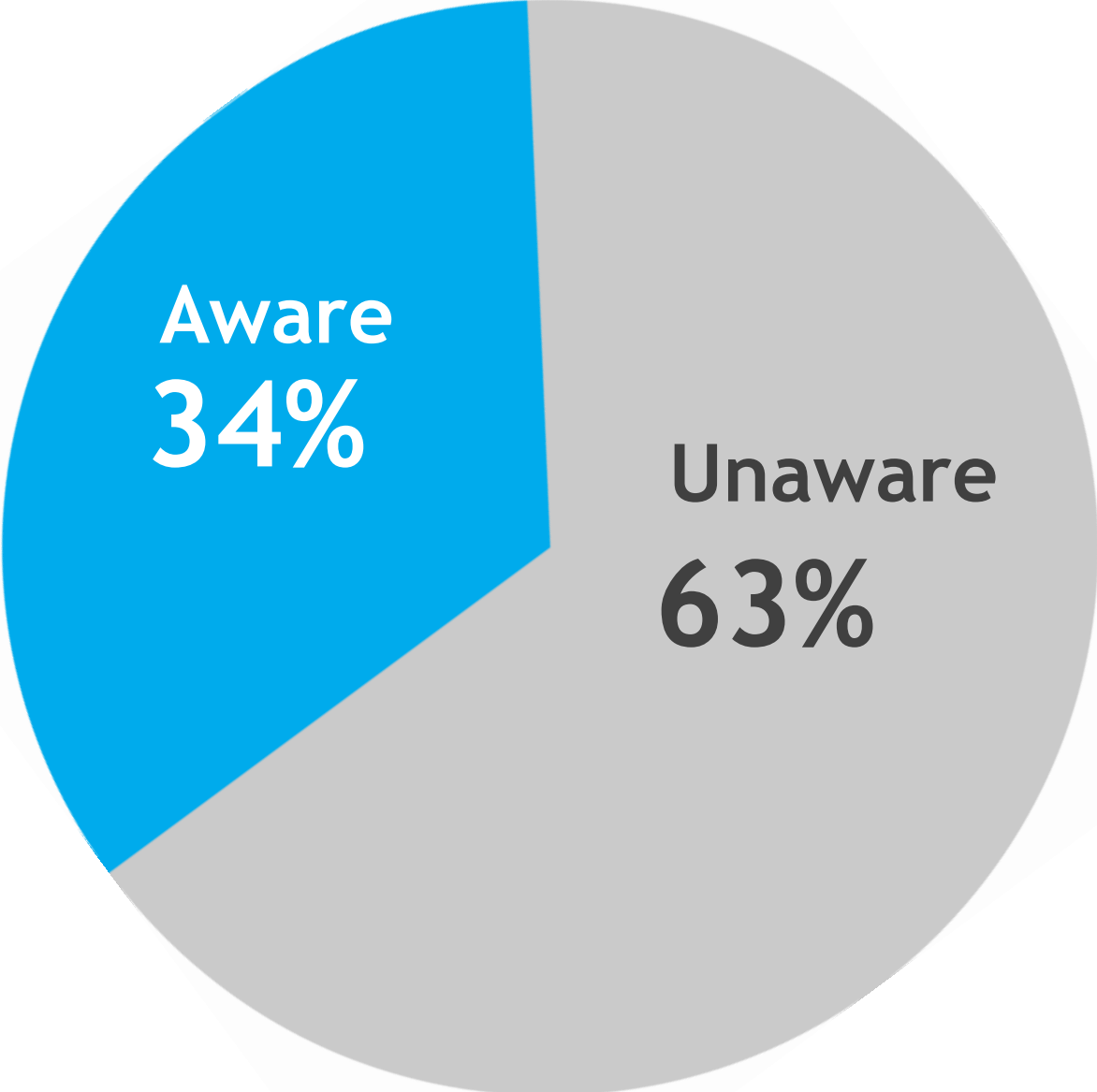
*My two least preferred  
methods of communication  
with the City are.*

*Least preferred methods of communication*





*Are you aware that the City of  
SeaTac has a domestic violence  
victim advocate?*



A pie chart with two segments. The larger segment on the right is light gray and labeled 'Unaware 63%'. The smaller segment on the left is bright blue and labeled 'Aware 34%'. The chart is centered on a white background with a faint, light gray diamond shape behind it.

Category	Percentage
Aware	34%
Unaware	63%

**Aware**  
**34%**

**Unaware**  
**63%**



*Currently, I get around  
mostly by...*



driving alone **75%**



Carpooling **8%**



Transit **7%**





*I would like to get around  
more by...*



driving alone 47%



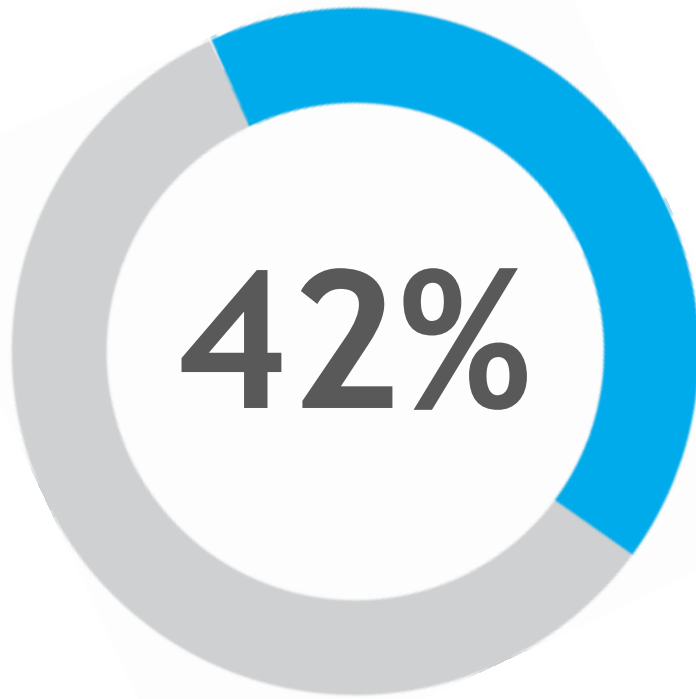
walking 19%



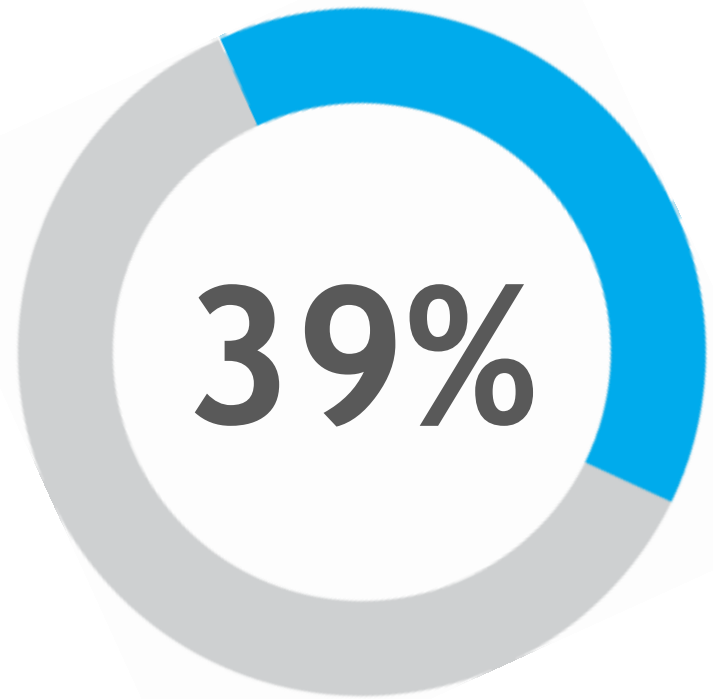
transit 19%



*What would improve transit  
for you?*



**Better connections  
to existing transit**



**More routes through  
neighborhoods**

# Small group discussions

2015

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